Blackboard Collaborate Ultra Guide for Students
https://help.blackboard.com/Collaborate/Ultra/Participant

What is Blackboard Collaborate?
Collaborate is an online virtual classroom/meeting space which allows users to connect via audio, see each other via webcams, use a chat tool, collaborate on documents and view presentations, as well as other features.

Browser Requirements/Computer Info: Use compatible versions of Firefox, Chrome, Edge and Microsoft Edge with Blackboard. Contact the Support Center (Help Desk) for the most recent information. Do NOT use Internet Explorer.

Do a Browser Check
https://help.blackboard.com/Learn/Student/Getting_Started/Browser_Support/Browser_Checker. For best results, use a broadband internet connection for Blackboard and Collaborate.

What do you need?

1. **Working PC, Mac or mobile devices**: Sessions are hosted in your browser. We recommend that you use Google Chrome as a browser to access the session. If you want to use an iPhone or iPad to access the Collaborate session, you will need to install the BB Student app first.
2. **Internet connection**: The faster your web connection the better. Collaborate will work although a regular broadband connection should prove ample.
3. **Headsets and microphone**: if you are required to talk in the session, you will need a headset with a microphone or a built in microphone and speakers.
4. **Webcam**: If you wish to allow other users in the room to see you. This is not essential, but may be useful. Your computer may have one built in or you can connect a USB webcam.

Where can I access it? And Join the Session
The link to access the BB Collaborate session may be provided to you via email. You also may find the link in one of your Blackboard Courses. Directions should be provided by your instructor.

Audio Set Up
When you are in the session, the first thing that you will need to check is your audio set up to make sure that you can communicate. Adjust your speaker and microphone volume accordingly. You may be hidden and/or muted by the moderator. Click the microphone and camera icons to begin full meeting participation.

Chat tool: Talk in the session using text. Use text to chat with your peers via the Chat Tool. You can access the tool via the bubble icon at the bottom.

BB Collaborate with the Ultra Experience User Interface Tour
https://www.youtube.com/watch?v=SQH-SkjMGOU

**Toll Free# for BB Collaborate Help! 1-877-382-2293 Available 24/7!**