Business & Industry Spring 2024 Gen Ed and Program Reports: Ethics

Program	Program Head	Included in Report
Accounting	Meredith Koncz	Yes
Automotive	Kevin Casey	
Baking and Pastry	Katherine Oscavich	Yes
Business Administration	Anita Dickson	
Business Management	Anita Dickson	
Computer and	Brian Stokes	
Information Science	Dilaii Stokes	
Computer-Aided Design	Ken Nasatka	
Construction	Daniel Philling	
Management	Daniel Phillips	
Culinary Arts	Katherine Oscavich	
Data Science	Celisa Counterman	
Electromechanical	Gary George	
Engineering	Bill Doney	
Hospitality	Rebecca Heid	Yes
HVAC	Daniel Phillips	
Information Security	Brian Stokes	
Logal Chudioa	Amy VanVarick-	\ <u>'</u>
Legal Studies	Colarusso	Yes
Marketing	Wendi Achey	
Math	Celisa Counterman	
Dorologol	Amy VanVarick-	V
Paralegal	Colarusso	Yes
Sport Management	Shannon Raymond	
Welding	Dino Forst	Yes

Last Updated: September 13, 2024

Program Name: Accounting Faculty Lead: Meredith Koncz

General Education outcome(s) assessed: Ethics

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Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
A question on the Business Law (BUSA152) final	Include the number of student artifacts, how you	What did the faculty in your program learn, how
exam was used. See the question below. All	scored then, the number passing, and brief	did you discuss the results, and what will the
students completed it in person or online depending	analytical remarks.	program do?
on the modality.		
	The rubric created by Professor Van Varick-	For the limited number of students assessed, we
Recreation & Sports Equipment Corporation	Colarusso was used. 8 Accounting students were	found that students did not do as well as we
sells a high profit-generating product that is	included in the tested population. 4 students or 50%	hoped. We will continue to increase the lecture
capable of seriously injuring consumers who	passed. This is a very small sample size and compared to other majors that used the same	and examples in the lecture for the course. We will also reinforce the concept in the Accounting
misuse it in a foreseeable way. There have	assessment Accounting students did better. In the	courses.
not been any lawsuits or complaints to date,	future, I would hope for a larger sample size before	courses.
thankfully. The corporation is contemplating	making any changes to the course or program.	
adding a stern warning to the product	making any changes to the source of programs	What did you think about or change because of
packaging and on any promotional materials.		last semester's results?
They are concerned that adding the warning		
will increase the cost of the product since		I have been thinking about and discussing the
they now have to throw out the existing		best way to incorporate more diversity into ACCT
plastic and cardboard packaging and printed		101 as well.
promotional materials to add warning		
language to new packaging and promotional		
materials. Further, they are worried that a too		
strongly worded warning may scare some		
potential customers who might now not buy		
the product because they would be afraid to		
use it. There is also a concern that anyone		
injured by the product's misuse may sue the		
company, but lawyers advised that there may		
be a viable legal defense should that happen		
even if there was no warning on the package.		
Assume you are the CEO of this corporation		
whose philosophy is to make decisions		
based on the "Corporate Citizen" mindset.		
Fully define and explain what factors are to		

be considered as a "Corporate Citizen" when making an ethical decision. Define each element fully and apply and analyze the facts stated above and make a decision of what to do about your product and the reasons for your decision. You may also suggest another solution not stated above so long as you explain why that would be a better decision.		
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Program outcome(s) assessed: Make decisions that reflect legal and ethical standards of the profession of accounting.

A question on the Business Law (BUSA152) final exam was used. See the question below. All students completed it in person or online depending on the modality.

Recreation & Sports Equipment Corporation sells a high profit-generating product that is capable of seriously injuring consumers who misuse it in a foreseeable way. There have not been any lawsuits or complaints to date, thankfully. The corporation is contemplating adding a stern warning to the product packaging and on any promotional materials. They are concerned that adding the warning will increase the cost of the product since they now have to throw out the existing plastic and cardboard packaging and printed promotional materials to add warning language to new packaging and promotional materials. Further, they are worried that a too strongly worded warning may scare some potential customers who might now not buy the product because they would be afraid to use it. There is also a concern that anyone injured by the product's misuse may sue the company, but lawyers advised that there may be a viable legal defense should that happen even if there was no warning on the package. Assume you are the CEO of this corporation whose philosophy is to make decisions based on the "Corporate Citizen" mindset. Fully define and explain what factors are to be considered as a "Corporate Citizen" when making an ethical decision. Define each element fully and apply and analyze the facts stated above and make a decision of what to

Include the number of student artifacts, how you scored then, the number passing, and brief analytical remarks.

6 Accounting students were included in the tested population. The average results were a 3.5 out of 4 and the pass rate was 83%. This is a very small sample size. In the future, I would hope for a larger sample size before making any changes to the course or program. However, the benchmark was met and we are happy with the result.

What did the faculty in your program learn, how did you discuss the results, and what will the program do?

I learned that the students were able to accomplish the program outcome. We talked about the results as a cluster. The program will make no changes at this point.

What did you think about or changed because of last semester's results?

I desire to add more culturally based economic assignments with a written and oral component. This assignment sparked critically thought-out responses and openness from students.

do about your product and the reasons for	
your decision. You may also suggest another	
solution not stated above so long as you	
explain why that would be a better decision.	

Program Name: Baking and Pastry Faculty Lead: Kate Oscavich

General Education outcome(s) assessed:

Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
Describe the intent of the assignment and what you	Include the number of student artifacts, how you scored	What did the faculty in your program learn, how
hoped to learn, measure or more fully understand.	then, the number passing, and brief analytical remarks.	did you discuss the results, and what will the
Ethics: Understand and demonstrate the standards of safety and sanitation practices and safe food service equipment operations as it relates to the baking and pastry industry.	Who: Kate Oscavich in BAKE101 Baking and Pastry Fundamentals and BAKE125 Introduction to Culinary Arts. What: Students took ServSafe Managers exam in BAKE101. Students will continue to be assessed daily in BAKE125 on their safety and sanitation practices.	program do? We have learned the value of teaching ServSafe within the first semester to better prepare students for practical work in the lab/kitchen.
During lab, students will be assessed daily on their daily kitchen safety and sanitation practices.	How: ServSafe Managers Exam and rubric for daily safety and sanitation practices. Results: All 14 students displayed a thorough understanding of Kitchen Safety and Sanitation by receiving 100% on all 14 assessment days.	What did you think about or change because of last semester's results? No changes necessary

Program outcome(s) assessed:

Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
Describe the intent of the assignment and what you	Include the number of student artifacts, how you	What did the faculty in your program learn, how
hoped to learn, measure or more fully understand.	scored then, the number passing, and brief	did you discuss the results, and what will the
Understand and demonstrate the standards of	analytical remarks.	program do?
safety and sanitation practices and safe food		
service equipment operations as it relates to	Using the attached rubric, students were assessed	We have learned the value of teaching ServSafe
the baking and pastry industry.	on their safety and sanitation practices during each	within the first semester to better prepare
, , ,	class, for 14 classes in a row. This information was	students for practical work in the lab/kitchen.
The intent is for the students to engage in	taught to the students in BAKE101 and then	
ethical learning experiences within lab to grasp	students were tested on what they learned. All	
the importance of safety and sanitation within	students that passed the ServSafe exam, moved	What did you think about or change because of
culinary settings and to practice these skills in	forward within the program and have demonstrated	last semester's results?
real time to better comprehend how to keep	a deep understanding of these practices in each	No alconomic
the customer/guest safe. Additionally, students	class.	No changes necessary.
have taken the ServSafe Managers exam as a		
prerequisite for the second semester classes.		

Course Title: Financial Management HOSP212

Program Title: Hospitality Management

Semester and Year: Spring 2024

NOTE: The course that assesses Diversity in the Hospitality Program is a Spring Course. The below reflects the data from the spring course of HOSP201.

General Education outcomes

The project assessed the following General Education outcomes:

1. Engaging in Ethical Questions

Program outcomes

The project assessed the following program outcomes:

1. Evaluate leadership principles necessary in diverse and global hospitality and tourism industry.

Assessment overview (why did you choose this assignment?)

The intent is for the students to be exposed to an ethical dilemma with suppliers and managers. Students define ethics, then use the questions to ask yourself when you feel you are in an ethical dilemma. Each student develops an answer of how they would handle the ethical situation.

- Is it legal?
- Does it hurt anyone?
- Am I being honest?
- Would I care if it happened to me?
- Would I publicize my action?

Data collection (who, what, how)

Who: Rebecca Heid in HOSP212 Financial Management

What: Students complete an ethical case study and it is graded by the given rubric from General Education Assessment Committee.

Results (number of artifacts assessed/number passing)

One artifact – 14 students only 13 completed the assignment

10 students passed out of 13 = 77%

Recommendations

I noticed that the students recognized an ethical dilemma, but it wasn't the one intended. This was the first time this happened in this class. It was interesting how they perceived the situation. Students found the ethical situation was that the vendor was basically bribing the catering manager with free product since their delivers were late the past few times. Which, I can see their point. However, the ethical dilemma was the catering manager using the product for a personal use instead of absorbing the product into the company's inventory. She is stealing.

I plan to discuss that it is a very typical practice that suppliers give free food to managers for messing up as well as trying to sell a product. Those free items are for company use not personal use. I'm thinking the students never had experiences anything like this at their jobs yet. They necessarily didn't get the entire aspect wrong because they identified another ethical dilemma. Yes, the vendor is doing bribery to keep the account. Most students said she shouldn't accept the free food because they felt it was a form of bribery.

Program Name: LEGAL STUDIES, AAS

Faculty Lead: Amy Van Varick-Colarusso (Program Coordinator) and David Gordon (Professor)

General Education outcome(s) assessed: ETHICS

Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
Describe the intent of the assignment and what you hoped to learn, measure or more fully understand.	Include the number of student artifacts, how you scored then, the number passing, and brief analytical remarks.	What did the faculty in your program learn, how did you discuss the results, and what will the program do?
Students were split into two (2) working groups and assigned a legal matter on appeal to the Supreme Court that required them to research and write an appellate court brief and presented oral arguments before the court. This assignment required the students to use all skill sets taught in both Legal Research and Legal Writing.	Two (2) written appellate courts briefs were written, one representing the appellant and the other representing the appellee. Twelve out of thirteen students passed. All students were expected to participate in both the writing of the brief and presentation during moot court. The students demonstrated a high degree of skill in both the research and writing of the appellate court brief.	The students discussed the outcome of the case; revelations about deadlines to be met; work involved to ethically and zelously advocate for a client What did you think about or change because of last semester's results? I gave the student criminal cases to research and and advocate since these kind of cases seem to pique the students' interest.

Program outcome(s) assessed: EVALUATE THE ROLE OF LEGAL THEORY AND ETHICAL PRACTICES IN DIVERSE SOCIETAL GROUPS AND INSTITUTIONS.

Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
Describe the intent of the assignment and what you	Include the number of student artifacts, how you	What did the faculty in your program learn, how
hoped to learn, measure or more fully understand.	scored then, the number passing, and brief	did you discuss the results, and what will the
The assignment required the students to interact with each in a teamwork setting with each member of their assigned team to contribute equally in the preparation and presentation of their case.	analytical remarks. Two (2) written appellate courts briefs were written, one representing the appellant and the other representing the appellee. Twelve out of thirteen students passed. All students were expected to participate in both the writing of the brief and presentation during moot court.	rogram do? The students interacted with each other in a very professional manner, much like seasoned legal professionals. What did you think about or change because of last semester's results? No change was necessary as these students demonstrated a high level of professionalism in completing this assignment.

Program Name: Paralegal, AAs

Faculty Lead: Amy VanVarick-Colarusso and David Gordon (PARL210G)

General Education outcome(s) assessed: ETHICS

Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
Describe the intent of the assignment and what you	Include the number of student artifacts, how you	What did the faculty in your program learn, how
hoped to learn, measure or more fully understand.	scored then, the number passing, and brief	did you discuss the results, and what will the
	analytical remarks.	program do?
Students were split into two (2) working	Two (2) written appellate briefs were written	Students discussed the outcome of the case;
groups and assigned a legal matter on appeal	representing both sides of the arguments as	revelations about deadlines; work involved to
to the Supreme Court that required them to	appellant and appellee. Twelve of thirteen students	ethically and zealously advocate for a client.
research and write an appellate court brief and present oral arguments before the "court." This assignment required the students to use all skillsets taught in both Legal Research (PARL 205) and Legal Writing (PARL 210G)	passed. All students were expected to participate in both writing of the brief and oral presentation at "moot court." The students demonstrated a high degree of skill in both legal research and legal writing in this assignment.	What did you think about or change because of last semester's results? Instructor decided to use a criminal law case which seemed to pique the interest so they would be better advocates.

Program outcome(s) assessed: Understand and apply substantive legal terminology and possible ethical considerations to develop requisite analytical skills necessary to function effectively in a legal work environment.

Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
Describe the intent of the assignment and what you	Include the number of student artifacts, how you	What did the faculty in your program learn, how
hoped to learn, measure or more fully understand.	scored then, the number passing, and brief	did you discuss the results, and what will the
	analytical remarks.	program do?
Students used and learned new legal terminology	Two (2) written appellate briefs were written	
and also made ethical considerations in their choice	representing both sides of the arguments as	Students discussed the outcome of the case;
of legal arguments and analysis. This was measured	appellant and appellee. Twelve of thirteen students	revelations about deadlines; work involved to
by the quality of their appellate briefs and the level	passed.	ethically and zealously advocate for a client.
of sophistication in their oral arguments at the	All students were expected to participate in both	
"moot court" presentation.	writing of the brief and oral presentation at "moot	What did you think about or change because of
	court."	last semester's results?
	The students demonstrated a high degree of skill in	Instructor decided to use a criminal law case
	both legal research and legal writing in this	which seemed to pique the interest so they
	assignment.	would be better advocates.

Program Name: Welding Technology Faculty Lead: Dino Forst /spring 2024

General Education outcome(s) assessed: (Ethics)

Program outcome(s) assessed: Demonstrate the skills and knowledge needed for the Certified Welding Inspector and Certified Welding Educator certifications.

AWS D1.1, ASME Section IX, & API 1104

Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
Describe the intent of the assignment and what you	Include the number of student artifacts, how you	What did the faculty in your program learn, how
hoped to learn, measure or more fully understand.	scored then, the number passing, and brief	did you discuss the results, and what will the
	analytical remarks.	program do?
Student were asked to answer 5 questions with		
answers of the importance of Ethics in the work	10 students were assessed on Ethics. Students were	How important Ethics is in the work place
place. These five questions were to be from the	scored on the first 5 questions of the Ethics chapter.	
Ethics chapter in Soft Skills for the Workplace.	All students passed with an average of 92.5%	We discussed the results on the accuracy of the
		student's answers and discussed the questions
Three sections were assessed: WELD 105 -01 & 02,		related to Ethics of the work place in Soft Skills
WELD235 - 01		for the Workplace.
		I have added the Soft Skills for the Workplace by
		Good Heart and Wilcox as a requirement for the
		welding program.
		weiding program.

Program Name: Accounting Faculty Lead: Meredith Koncz

General Education outcome(s) assessed: Ethics

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Describe the Assignment/Assessment Method	Results and Summative Remarks	Recommendations/Action Plan
A question on the Business Law (BUSA152) final	Include the number of student artifacts, how you	What did the faculty in your program learn, how
exam was used. See the question below. All	scored then, the number passing, and brief	did you discuss the results, and what will the
students completed it in person or online depending	analytical remarks.	program do?
on the modality.		
	The rubric created by Professor Van Varick-	For the limited number of students assessed, we
Recreation & Sports Equipment Corporation	Colarusso was used. 8 Accounting students were	found that students did not do as well as we
sells a high profit-generating product that is	included in the tested population. 4 students or 50%	hoped. We will continue to increase the lecture
capable of seriously injuring consumers who	passed. This is a very small sample size and compared to other majors that used the same	and examples in the lecture for the course. We will also reinforce the concept in the Accounting
misuse it in a foreseeable way. There have	assessment Accounting students did better. In the	courses.
not been any lawsuits or complaints to date,	future, I would hope for a larger sample size before	courses.
thankfully. The corporation is contemplating	making any changes to the course or program.	
adding a stern warning to the product	making any changes to the source of programs	What did you think about or change because of
packaging and on any promotional materials.		last semester's results?
They are concerned that adding the warning		
will increase the cost of the product since		I have been thinking about and discussing the
they now have to throw out the existing		best way to incorporate more diversity into ACCT
plastic and cardboard packaging and printed		101 as well.
promotional materials to add warning		
language to new packaging and promotional		
materials. Further, they are worried that a too		
strongly worded warning may scare some		
potential customers who might now not buy		
the product because they would be afraid to		
use it. There is also a concern that anyone		
injured by the product's misuse may sue the		
company, but lawyers advised that there may		
be a viable legal defense should that happen		
even if there was no warning on the package.		
Assume you are the CEO of this corporation		
whose philosophy is to make decisions		
based on the "Corporate Citizen" mindset.		
Fully define and explain what factors are to		

be considered as a "Corporate Citizen" when making an ethical decision. Define each element fully and apply and analyze the facts stated above and make a decision of what to do about your product and the reasons for your decision. You may also suggest another solution not stated above so long as you explain why that would be a better decision.		
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Program outcome(s) assessed: Make decisions that reflect legal and ethical standards of the profession of accounting.

A question on the Business Law (BUSA152) final exam was used. See the question below. All students completed it in person or online depending on the modality.

Recreation & Sports Equipment Corporation sells a high profit-generating product that is capable of seriously injuring consumers who misuse it in a foreseeable way. There have not been any lawsuits or complaints to date, thankfully. The corporation is contemplating adding a stern warning to the product packaging and on any promotional materials. They are concerned that adding the warning will increase the cost of the product since they now have to throw out the existing plastic and cardboard packaging and printed promotional materials to add warning language to new packaging and promotional materials. Further, they are worried that a too strongly worded warning may scare some potential customers who might now not buy the product because they would be afraid to use it. There is also a concern that anyone injured by the product's misuse may sue the company, but lawyers advised that there may be a viable legal defense should that happen even if there was no warning on the package. Assume you are the CEO of this corporation whose philosophy is to make decisions based on the "Corporate Citizen" mindset. Fully define and explain what factors are to be considered as a "Corporate Citizen" when making an ethical decision. Define each element fully and apply and analyze the facts stated above and make a decision of what to

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What did the faculty in your program learn, how did you discuss the results, and what will the program do?

I learned that the students were able to accomplish the program outcome. We talked about the results as a cluster. The program will make no changes at this point.

What did you think about or changed because of last semester's results?

I desire to add more culturally based economic assignments with a written and oral component. This assignment sparked critically thought-out responses and openness from students.

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your decision. You may also suggest another	
solution not stated above so long as you	
explain why that would be a better decision.	

Course Title: BAKE125 Introduction to Baking and Pastry

Program Title: Baking & Pastry Semester and Year: Spring 2024

General Education outcomes

The project assessed the following General Education outcomes:

1. Ethics

Program outcomes

The project assessed the following program outcomes:

 Understand and demonstrate the standards of safety and sanitation practices and safe food service equipment operations as it relates to the baking and pastry industry.

Assessment overview (why did you choose this assignment?)

The intent is for the students to engage in ethical learning experiences within lab to grasp the importance of safety and sanitation within culinary settings and to practice these skills in real time to better comprehend how to keep the customer/guest safe. Additionally, students have taken the ServSafe Managers exam as a prerequisite for the second semester classes.

Data collection (who, what, how)

Who: Kate Oscavich in BAKE101 Baking and Pastry Fundamentals and BAKE125 Introduction to Culinary Arts.

What: Students take the ServSafe Managers exam in BAKE101. Students will continue to be assessed daily in BAKE125 on their safety and sanitation practices.

How: ServSafe Managers Exam and rubric for daily safety and sanitation practices.

Results (number of artifacts assessed/number passing)

14 students took the ServSafe managers exam during the Fall 2023 semester and passed. Students taking BAKE125 will be assessed for daily safety and sanitation practices using the attached rubric.

Recommendations

TBD

Daily ServSafe and Sanitation Rubric

Handwashing	Students washed their hands upon	Students had to be reminded to wash	Students did not	Due to poor	/20
		reminded to wash		. 1	
	hands upon	Terriffica to wasti	wash their hands	handwashing	
1		their hands but did	for the full 20	procedures,	
	entering the	so when asked.	seconds or missed	food products	
	kitchen and as	Handwashing	washing their	were	
	needed	procedures were	hands after	contaminated	
1	throughout the	mostly followed,	touching	and had to be	
	lab. Students	but the students	something that	thrown out.	
f	followed proper	had to be reminded	was contaminated		
	handwashing	to use hot water or	but did not		
	procedures.	to wash hands for	contaminate their		
		the full 20 seconds.	food.		
Equipment	Equipment was	Equipment was	Equipment could	Equipment is	/20
	washed,	washed and	have been better	dirty and not	
	sanitized and	sanitized, but not	cleaned or was	sanitized.	
	properly put	returned to the	not sanitized.		
	away.	correct place.			
Ready to eat	Students had	Students had gloves	Students had to	Food was	/40
foods/gloves	gloves on while	on while working	be reminded to	wasted	
	working with	with ready to eat	wear gloves when	because the	
	ready to eat	foods, but did not	working with	students did	
	foods and	change gloves as	ready to eat	not wear	
	changed their	needed.	foods.	gloves while	
	gloves as			working with	
	needed.			ready to eat	
				foods.	
Storage and	All food was	Food was not	Student was	Product was	/20
labeling	properly	labeled, but it was	reminded to	stored or	/20
iancillig	cooled,	properly wrapped,	properly cool,	labeled	
	wrapped,	and stored at the	wrap, and/or label	incorrectly	
	labeled, and	correct	their food	and has to be	
,	properly stored	temperature.	product.	thrown out.	
	at the correct	temperature.	product.	till Owill Out.	
	temperature.				
Total	temperature.				/100

Program Name: Welding Technology Faculty Lead: Dino Forst /spring 2024

General Education outcome(s) assessed: (Ethics)

Program outcome(s) assessed: Demonstrate the skills and knowledge needed for the Certified Welding Inspector and Certified Welding Educator certifications.

AWS D1.1, ASME Section IX, & API 1104

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Ethics chapter in Soft Skills for the Workplace.	All students passed with an average of 92.5%	We discussed the results on the accuracy of the
		student's answers and discussed the questions
Three sections were assessed: WELD 105 -01 & 02,		related to Ethics of the work place in Soft Skills
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		I have added the Soft Skills for the Workplace by
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